



C I T Y O F
RENO
Memorandum

DATE: May 12, 2026

TO: Mayor and Council

THROUGH: Jackie Bryant, City Manager

FROM: Ashley D. Turney, Assistant City Manager

DEPT: City Manager's Office

SUBJECT: Parking Program Updates – March 2026

Revenue Updates:

On June 20, 2025, the City of Reno reinstated access to the Nevada Department of Motor Vehicle's registered owner data after nearly 10 months, enabling staff to obtain addresses for unpaid parking citations.

Parking Revenue and tickets paid to date are as follows:

- June 20, 2025-December 31, 2025: 15,655 parking tickets paid totaling \$530,534.89 in fines and fees.
- January 1-January 31, 2026: 1,295 parking tickets paid totaling \$48,746.21 in fines and fees.
- February 1-February 28, 2026: 1,206 parking tickets paid totaling \$54,058.75 in fines and fees.
- March 1- March 31, 2026: 2,107 parking tickets paid totaling \$83,849.51 in fines and fees.
- **The total amount collected since reinstating access to the registered owner data on June 20, 2025 is: \$717,189.36.**

Staff will continue to monitor revenue collections on a weekly basis, and unpaid citations may be sent to collections if payments are not remanded.

Adjudication:

RMC 6.30.080 requires respondents to either pay the civil fine or request a hearing, where they must prove any defense. The Hearing Officer may dismiss the citation, reduce the fine, or set a payment plan. Decisions may be appealed to Reno Municipal Court within ten days.

- January 1-January 31, 2026:
 - o Total Original Violation Balance: \$8914.00
 - o Total Violation Balance after Adjudication: \$3545.00
 - o Number of Adjudications: 89
- February 1-28, 2026:
 - o Total Original Violation Balance: \$11,441.00
 - o Total Violation Balance after Adjudication: \$5,813.00
 - o Number of Adjudications: 119
- March 1-31, 2026:
 - o Total Original Violation Balance: \$12,138.00
 - o Total Violation Balance after Adjudication: \$5,910.00
 - o Number of Adjudications: 134

Software Updates:

Through diligent coordination with AIMS, City of Reno IT, and Parking Services staff, Nevada DMV registration holds have now been reinstated.

Following the issuance of a parking citation, the City applies a structured notification and enforcement process for unpaid violations. If payment is not received within 15 calendar days, a \$20.00 late fee is assessed. A second \$20.00 late fee is added after 30 calendar days of nonpayment. The issues a courtesy notice 8 days after the ticket issuance date if the ticket has not been paid, followed by a final courtesy notice at approximately 61 days of nonpayment, informing the registered owner that a Nevada DMV registration hold will be applied if the balance remains unpaid. After 90 calendar days of nonpayment, a DMV registration hold may be placed on the vehicle, along with an additional \$10.00 fee issued from the DMV for the placement of the hold.

All courtesy notices include available payment methods, contact information, and instructions for resolving outstanding citations or learning about payment options.

IPS Meter Status:

IPS (the City's current single-space meter vendor) provided technician support to assist with replacing solar panels and batteries for the single-space meters. Technician support began the week of January 5, 2026, and is now complete. IPS deployed five technicians who contributed approximately 280 labor hours, including travel time. During this period, technicians replaced

approximately 360 solar panels, 400 batteries, and manually updated firmware on approximately 100 meters.